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| SCOTT THOMPSON | [careers@ScottPThompson.com](mailto:careers@ScottPThompson.com) |
| Winter Garden, FL |
| (914) 536-1536 |

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| * Database - SQL, MySQL, MS SQL Server, PostgreSQL, SSMS, SSIS, SSRS, AzureSQL * Front End - HTML, CSS, JavaScript, jQuery, Angular * Search / NoSQL - SOLR, Algolia, Endeca, ElasticSearch, MongoDB, RavenDB * Server Side - PHP, ASP, JSP, Cold Fusion * Analytics - Google Analytics, ELK, Piwik, Web Master Tools, Logz.io, Splunk * Azure, AWS (S3, EC2, ELB, CloudFront) * Source Control - GIT, GitHub, GitFlow, SVN, TFS, VSS, CVS * Issue Tracking - JIRA, ZenDesk, Trello, VersionOne, ServiceNow * Web Server Administration: Apache, IIS, Tomcat – Win/UNIX * CMS - WordPress, GatherContent, Drupal, Joomla, Alfresco * Experience with VB, VBScript, Java, C#, .NET | * Agile, SCRUM, Kanban, Scrumban, Waterfall * Certified Scrum Master – Scrum Alliance * Software Development Lifecycle (SDLC), Application design, development, and management * Director, Manager, Mentor, Team Lead / Development Lead * Large scale & highly available web site architecture and development * Web product design and development * Object-oriented design and implementation * Enterprise search and guided navigation * Mainframe, AS/400, middleware integration * Technical sales, training, and support * Documentation, user manuals, and training materials |

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| Manager Support Services | 05/2017 – Present |
| Holliday Inn Club Vacations / Orange Lake – *Kissimmee, FL* |  |
| * Led application Production Support, QA and DevOps teams   + Responsible for all applications from credit card processing to front desk check-in   + 24/7 Break fix and tier 3 application support across enterprise and dozens of applications   + Oversaw day-to-day and near-term implementation of multiple simultaneous projects   + Managed relationships with 3rd party integration vendors   + Supported many varied applications, including Client - Server, REST / SOAP webservices, SSIS, SSRS, Batch jobs, SQL, NoSQL, SFTP, .NET, C#, Angular, JAVA, SOLR, RavenDB * Manage in-house, remote and off shore resources   + 10 Development Support engineers   + 3 QA engineers   + 2 DevOps engineers   + 3 Remote (India) consultants   + Team Management - Goals, Reviews, Hiring, Mentorship, Task Assignment, Leadership updates * Responsible for on-time delivery of bug fixes, enhancements and system integration * Resolve comprehensive issues encountered in projects * Restore customer confidence in the IT team * Maintain accurate and timely written and oral communication to team, customers and leadership * In charge of technical meetings and discussions with leadership, customers and partners * Led efforts for automation for:   + CI/CD   + Application Monitoring / Alerting   + QA / Unit testing   + Adoption of TFS/GIT and GitFlow   + Infrastructure as code (Puppet / Chef) * Certified Scrum Master, Admin and Managed Version One and Service Now | |
| *Technologies used include*:  * ServiceNow, VersionOne, SSMS, SSIS. SSRS, CSS, HTML, JavaScript, jQuery, Angular, TFS, Git, SVN, Rest / SOAP Webservices, RavenDB / RavenHQ, Azure, AWS, TimeShareWare, JAMS, Oracle, DayBreak, .NET, C#, JAVA, SOLR | |

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| Director Software Engineering – Consumer | | 09/2011 – 05/2017 | |
| Vitals / MDx Medical – *Lyndhurst, NJ* | |  | |
| * Led all aspects of engineering for the consumer arm of Vitals; a Goldman Sachs backed Healthcare Technology company with a combined 10-12 million unique visitors per month   + Oversaw day to day and long-term implementation of multiple simultaneous projects   + Interfaced daily and extensively with senior leadership and all stake holders from multiple departments both technical and business * Drove replatform of both consumer websites   + Achieved target goals of 99.99% uptime and sub 100ms server response   + Simplified platforms from 30+ technologies to less than 10, significantly reducing technical debt and increasing developer productivity by over 400% * Responsible for all phases of 3rd party software selection. From RFP to prototyping to full ALM * Managed, led and developed team of engineers   + Grew department from 3 to 8 direct reports and managed 5 Russian consultants and 2 external QA engineers   + Responsible for hiring, career progression and goal setting * Instituted Agile, Test Driven Development, Continuous Integration, code reviews and unit testing   + Received Scrum Master certification and performed the roll for 3 concurrent products * Championed and evangelized SOLR and migration to AWS – now organization standard * Interfaced with Compliance for HITRUST certification of consumer products * Developed and managed custom ad products with over 500 clients including top Pharmaceutical and Hospital groups. * Created and managed system for patient education and dynamic marketing content   + Import and local storage from WordPress and GatherContent CMS   + API for traffic drivers, house ads, as well as full articles used by Enterprise as well as Consumer * Spearheaded 24/7 Devops support for all consumer products | | | |
| *Technologies used include*:PHP, CSS, HTML, JavaScript, jQuery, Apache, MySQL, Slim PHP, Lithium, Git, GitHub, Google Analytics, Google Webmaster Tools, Rest Webservices, AWS (EC2, S3, CloudFront, ELB), Algolia, Distil, Mongo, JIRA, WordPress, GatherContent | | | |
| Lead Developer | 06/2009-08/2011 | |
| America’s Test Kitchen – *Brookline, MA* |  | |
| * Partnered with Technology Director performing duties of Engineering Manager such as: growing department from 5 to 15 positions, mentoring developers and performing reviews with salary recommendations * Responsible for AmericasTestKitchen.com website redesign resulting in increase of over 200% unique visitors * Led day to day and long-term development project schedules * Responsible for 24/7 Tier 2+ support for all websites and their servers:   + AmericasTestKitchen, CooksIllustrated, CooksCountry, and CooksCountryTV * Liaised between development and internal business centers * Introduced Agile methodology, source control (SVN) and automated system monitoring * Instituted Test-Driven Development (TDD), code reviews and unit testing * Championed and managed Load Balancer, CDN and several other site optimization initiatives * Managed Public and internal DNS for websites as well as Web servers on both Unix and Windows * Evangelized Open Source Solutions resulting in many sweeping changes   + PHP & Web Services (SOAP) which became the standard for all website development   + New search engine technology to replace SQL Full text search (SOLR)   + Replaced outdated existing ticket system and managed the solution (TRAC)   + Implemented and managed first UNIX Servers at ATK (Ubuntu, CentOS, & Red Hat) | | |
| *Technologies used include*:  * PHP, CSS, HTML, JavaScript, jQuery, SOLR, SqlServer (SSMS), Code Igniter, SVN, ASP, Google Urchin, Google Analytics, SOAP and Rest Webservices, OpenX Ad Server, Flowplayer, Unix & Windows Server Management | | |

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| Independent Contractor - Canfield Scientific, Inc . – *Fairfield, NJ* | 12/2008 – 06/2009 | | |
| *Technologies used include*:PHP, CSS, HTML, JavaScript, jQuery, MySQL, Symfony, SVN, ASP | | | |
| Senior Developer - Optaros Inc. – *Boston, MA* | 08/2006 – 12/2008 | | |
| *Technologies used include*:PHP, CSS, HTML, JavaScript, jQuery, Ajax, MySQL, XML, Web Services, Amazon S3, Amazon EC2, Alfresco, Drupal, Symfony, Google Urchin, Google Analytics, SVN, TIBCO, DemandWare, ASP, VB | | | |
| Independent Contractor – Endeca Inc. – *Cambridge, MA* | 10/2005 – 08/2006 | | |
| *Technologies used include*:ASP, PHP, JSP, CSS, HTML, JavaScript, MySQL, SqlServer, XML, SVN, Endeca Suite, MS Source Safe | | | |
| Senior Product Consultant – Jacada Inc. – *Atlanta, GA* | 11/2003 – 10/2005 | | |
| *Technologies used include*:ASP, PHP, JSP, CSS, HTML, JavaScript, SqlServer, MS Source Safe, Jacada Suite, Mainframe, AS/400, Unix, 3270 / 5250 emulation | | | |
| Independent Contractor - ASCO Power Technologies – *Florham Park, NJ* | | 11/2002 – 11/2003 | | |
| *Technologies used include*:ASP, PHP, JSP, CSS, HTML, JavaScript, SqlServer, MS Source Safe, Jacada Suite, Mainframe, AS/400, Unix, 3270 / 5250 emulation | | | |
| Professional Services Engineer - ClientSoft Inc. – *Miami, FL* | | | 11/1996 – 11/2002 | |
| *Technologies used include*:ASP, PHP, CSS, HTML, JavaScript, SqlServer, MS Source Safe, ClientSoft Product Suite, AS/400, 3270 / 5250 emulation | | | | |

**EDUCATION & CERTIFICATIONS**

[*University of Massachusetts*](http://www.umass.edu/)*,* ***School of Management***, Amherst, MA; 1996.

**BBA:** *Cum Laude*; General Business, Concentration in Computer Business Applications.

Scrum Alliance ***Certified ScrumMaster,*** SinceFebruary 2015

*https://www.scrumalliance.org/community/profile/sthompson36*