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| SCOTT THOMPSON | careers@ScottPThompson.com  |
| Winter Garden, FL |
|  (914) 536-1536 |

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| * Database - SQL, MySQL, MS SQL Server, PostgreSQL, SSMS, SSIS, SSRS, AzureSQL
* Front End - HTML, CSS, JavaScript, jQuery, Angular
* Search / NoSQL - SOLR, Algolia, Endeca, ElasticSearch, MongoDB, RavenDB
* Server Side - PHP, ASP, JSP, Cold Fusion
* Analytics - Google Analytics, ELK, Piwik, Web Master Tools, Logz.io, Splunk
* Azure, AWS (S3, EC2, ELB, CloudFront)
* Source Control - GIT, GitHub, GitFlow, SVN, TFS, VSS, CVS
* Issue Tracking - JIRA, ZenDesk, Trello, VersionOne, ServiceNow
* Web Server Administration: Apache, IIS, Tomcat – Win/UNIX
* CMS - WordPress, GatherContent, Drupal, Joomla, Alfresco
* Experience with VB, VBScript, Java, C#, .NET
 | * Agile, SCRUM, Kanban, Scrumban, Waterfall
* Certified Scrum Master – Scrum Alliance
* Software Development Lifecycle (SDLC), Application design, development, and management
* Director, Manager, Mentor, Team Lead / Development Lead
* Large scale & highly available web site architecture and development
* Web product design and development
* Object-oriented design and implementation
* Enterprise search and guided navigation
* Mainframe, AS/400, middleware integration
* Technical sales, training, and support
* Documentation, user manuals, and training materials
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| Manager Support Services | 05/2017 – Present |
| Holliday Inn Club Vacations / Orange Lake – *Kissimmee, FL* |  |
| * Led application Production Support, QA and DevOps teams
	+ Responsible for all applications from credit card processing to front desk check-in
	+ 24/7 Break fix and tier 3 application support across enterprise and dozens of applications
	+ Oversaw day-to-day and near-term implementation of multiple simultaneous projects
	+ Managed relationships with 3rd party integration vendors
	+ Supported many varied applications, including Client - Server, REST / SOAP webservices, SSIS, SSRS, Batch jobs, SQL, NoSQL, SFTP, .NET, C#, Angular, JAVA, SOLR, RavenDB
* Manage in-house, remote and off shore resources
	+ 10 Development Support engineers
	+ 3 QA engineers
	+ 2 DevOps engineers
	+ 3 Remote (India) consultants
	+ Team Management - Goals, Reviews, Hiring, Mentorship, Task Assignment, Leadership updates
* Responsible for on-time delivery of bug fixes, enhancements and system integration
* Resolve comprehensive issues encountered in projects
* Restore customer confidence in the IT team
* Maintain accurate and timely written and oral communication to team, customers and leadership
* In charge of technical meetings and discussions with leadership, customers and partners
* Led efforts for automation for:
	+ CI/CD
	+ Application Monitoring / Alerting
	+ QA / Unit testing
	+ Adoption of TFS/GIT and GitFlow
	+ Infrastructure as code (Puppet / Chef)
* Certified Scrum Master, Admin and Managed Version One and Service Now
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| *Technologies used include*: * ServiceNow, VersionOne, SSMS, SSIS. SSRS, CSS, HTML, JavaScript, jQuery, Angular, TFS, Git, SVN, Rest / SOAP Webservices, RavenDB / RavenHQ, Azure, AWS, TimeShareWare, JAMS, Oracle, DayBreak, .NET, C#, JAVA, SOLR
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| Director Software Engineering – Consumer | 09/2011 – 05/2017 |
| Vitals / MDx Medical – *Lyndhurst, NJ* |  |
| * Led all aspects of engineering for the consumer arm of Vitals; a Goldman Sachs backed Healthcare Technology company with a combined 10-12 million unique visitors per month
	+ Oversaw day to day and long-term implementation of multiple simultaneous projects
	+ Interfaced daily and extensively with senior leadership and all stake holders from multiple departments both technical and business
* Drove replatform of both consumer websites
	+ Achieved target goals of 99.99% uptime and sub 100ms server response
	+ Simplified platforms from 30+ technologies to less than 10, significantly reducing technical debt and increasing developer productivity by over 400%
* Responsible for all phases of 3rd party software selection. From RFP to prototyping to full ALM
* Managed, led and developed team of engineers
	+ Grew department from 3 to 8 direct reports and managed 5 Russian consultants and 2 external QA engineers
	+ Responsible for hiring, career progression and goal setting
* Instituted Agile, Test Driven Development, Continuous Integration, code reviews and unit testing
	+ Received Scrum Master certification and performed the roll for 3 concurrent products
* Championed and evangelized SOLR and migration to AWS – now organization standard
* Interfaced with Compliance for HITRUST certification of consumer products
* Developed and managed custom ad products with over 500 clients including top Pharmaceutical and Hospital groups.
* Created and managed system for patient education and dynamic marketing content
	+ Import and local storage from WordPress and GatherContent CMS
	+ API for traffic drivers, house ads, as well as full articles used by Enterprise as well as Consumer
* Spearheaded 24/7 Devops support for all consumer products
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| *Technologies used include*: PHP, CSS, HTML, JavaScript, jQuery, Apache, MySQL, Slim PHP, Lithium, Git, GitHub, Google Analytics, Google Webmaster Tools, Rest Webservices, AWS (EC2, S3, CloudFront, ELB), Algolia, Distil, Mongo, JIRA, WordPress, GatherContent  |
| Lead Developer | 06/2009-08/2011 |
| America’s Test Kitchen – *Brookline, MA* |  |
| * Partnered with Technology Director performing duties of Engineering Manager such as: growing department from 5 to 15 positions, mentoring developers and performing reviews with salary recommendations
* Responsible for AmericasTestKitchen.com website redesign resulting in increase of over 200% unique visitors
* Led day to day and long-term development project schedules
* Responsible for 24/7 Tier 2+ support for all websites and their servers:
	+ AmericasTestKitchen, CooksIllustrated, CooksCountry, and CooksCountryTV
* Liaised between development and internal business centers
* Introduced Agile methodology, source control (SVN) and automated system monitoring
* Instituted Test-Driven Development (TDD), code reviews and unit testing
* Championed and managed Load Balancer, CDN and several other site optimization initiatives
* Managed Public and internal DNS for websites as well as Web servers on both Unix and Windows
* Evangelized Open Source Solutions resulting in many sweeping changes
	+ PHP & Web Services (SOAP) which became the standard for all website development
	+ New search engine technology to replace SQL Full text search (SOLR)
	+ Replaced outdated existing ticket system and managed the solution (TRAC)
	+ Implemented and managed first UNIX Servers at ATK (Ubuntu, CentOS, & Red Hat)
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| *Technologies used include*: * PHP, CSS, HTML, JavaScript, jQuery, SOLR, SqlServer (SSMS), Code Igniter, SVN, ASP, Google Urchin, Google Analytics, SOAP and Rest Webservices, OpenX Ad Server, Flowplayer, Unix & Windows Server Management
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| Independent Contractor - Canfield Scientific, Inc . – *Fairfield, NJ* | 12/2008 – 06/2009 |
| *Technologies used include*: PHP, CSS, HTML, JavaScript, jQuery, MySQL, Symfony, SVN, ASP |
| Senior Developer - Optaros Inc. – *Boston, MA* | 08/2006 – 12/2008 |
| *Technologies used include*: PHP, CSS, HTML, JavaScript, jQuery, Ajax, MySQL, XML, Web Services, Amazon S3, Amazon EC2, Alfresco, Drupal, Symfony, Google Urchin, Google Analytics, SVN, TIBCO, DemandWare, ASP, VB |
| Independent Contractor – Endeca Inc. – *Cambridge, MA* | 10/2005 – 08/2006 |
| *Technologies used include*: ASP, PHP, JSP, CSS, HTML, JavaScript, MySQL, SqlServer, XML, SVN, Endeca Suite, MS Source Safe  |
| Senior Product Consultant – Jacada Inc. – *Atlanta, GA* | 11/2003 – 10/2005 |
| *Technologies used include*: ASP, PHP, JSP, CSS, HTML, JavaScript, SqlServer, MS Source Safe, Jacada Suite, Mainframe, AS/400, Unix, 3270 / 5250 emulation |
| Independent Contractor - ASCO Power Technologies – *Florham Park, NJ* | 11/2002 – 11/2003 |
| *Technologies used include*: ASP, PHP, JSP, CSS, HTML, JavaScript, SqlServer, MS Source Safe, Jacada Suite, Mainframe, AS/400, Unix, 3270 / 5250 emulation |
| Professional Services Engineer - ClientSoft Inc. – *Miami, FL*  | 11/1996 – 11/2002 |
| *Technologies used include*: ASP, PHP, CSS, HTML, JavaScript, SqlServer, MS Source Safe, ClientSoft Product Suite, AS/400, 3270 / 5250 emulation |

**EDUCATION & CERTIFICATIONS**

[*University of Massachusetts*](http://www.umass.edu/)*,* ***School of Management***, Amherst, MA; 1996.

**BBA:** *Cum Laude*; General Business, Concentration in Computer Business Applications.

Scrum Alliance ***Certified ScrumMaster,*** SinceFebruary 2015

*https://www.scrumalliance.org/community/profile/sthompson36*